

BARWHEYS

Terms and Conditions

Rent - The rent charged for Barwheys is shown on the Barwheys website booking page, and relates to either 5 night or 12 night stays.

Payment methods – Payment for deposits and the balance of the amount can be made via PayPal accessed from the Barwheys website (<http://www.barwheys.com/prices-and-booking/>) or by debit card payment into the Barwheys account (details on request). We regret that we cannot accept cheque payments for deposits.

Deposits - A non-refundable deposit of 30% of the total price is payable at the time of booking. No booking is guaranteed or confirmed until the deposit has been received. If the booking is within 6 weeks of the arrival the whole amount will be due.

Authority – It is assumed that the lead contact takes responsibility for accepting and enforcing the Terms and Conditions. Payment of a deposit is deemed to confirm acceptance of these Terms and Conditions.

Balance - The balance of rent is due in cleared funds a minimum of 6 weeks before the start of the holiday. Once paid, the balance will not be returned. If the balance is not paid 6 weeks before the arrival date the booking shall be treated as a Cancellation and the booking dates will be released;

Housekeeping deposit - A housekeeping deposit of £1,500 is required to cover costs resulting from the property being left in an unreasonable state, loss or non-return of keys, neglect or damage to the property, damage or loss of contents and/or any extra or excessive cleaning costs required. The housekeeping deposit must be received as cleared funds a minimum of one week prior to your arrival date. If the housekeeping deposit has not been received and cleared guests will not be given keys to Barwheys.

The housekeeping deposit will be refunded within 14 days of your departure from the property less any costs incurred.

If the cost of rectifying any damage is greater than the housekeeping deposit guests will be asked to repay these costs having been given proof of expenditure. It is advised that adequate personal liability insurance is taken out.

VAT – all prices include VAT, if applicable. Any changes to the VAT rate will be borne by the owners.

Cancellations - Where a notice of cancellation is received after the deposit has been paid and no less than 6 weeks prior to the booking start date 30% of the total cost will be due:.

Where a notice of cancellation is received after the balance is due and/or been paid and less than 6 weeks prior to the booking start date 100% of the total cost will be due

In the unlikely event that the owners cancel the booking all monies will be returned.

Additional services – Any additional services required such as chefs or limo transport should be settled directly with the provider of the service

Care of the Property - Guests shall take all reasonable and proper care of the property including buildings, gardens, fixtures, fittings, furniture, pictures and other effects in or around the property and shall leave them in the same state of repair and condition at the end of the rental period as found at the beginning.

In the event of any damage to property or equipment during the stay please notify the owners.

Guests are requested to leave the property in a clean and tidy condition: this includes cleaning all cutlery and crockery and placing all rubbish in appropriate waste or recycling bins

Respect for the Farm – Guests are asked to respect the surrounding farms – the stock, the crops, the vehicles and the hedges. We reserve the right to request that guests leave Barwheys if they behave inappropriately to the farm or the buildings.

Smoking - Smoking is not permitted inside any part of Barwheys.

Drainage - Drainage is to a septic tank. No insoluble material e.g. sanitary towels/tampons should be flushed down the toilet as the drains will block. Sanitary disposal bags are provided in the bathroom cabinet for guests' use.

Keys - Will be provided on arrival.

Dogs/Pets – No pets are allowed inside the property.

Personal belongings – The owners cannot accept any responsibility or liability for loss of or damage to any guest's personal items, belongings or vehicles, however caused.